



## RETURN SERVICES

"Return services" is a service whereby the OPERATOR agrees:

\* to accept a PRODUCT(S) of the SUPPLIER returned by a customer/buyer;

The value of the service ACCEPTANCE OF A PRODUCT returned by the buyer starts from € 0.40.

In case an inspection of the returned product is required, the OPERATOR undertakes to make up to 4 photo images (photographs) to be sent to the e-mail of the SUPPLIER. For this activity, a fee of € 0.80 will be charged for each consignment returned.

The OPERATOR does not undertake to assess the state of the consignment and/or the product.

The returned product will be stored in the warehouse for a fee applicable to a regular product. See Appendix No. 1 "Warehousing and Storage".

In case the SUPPLIER orders other services, such as repackaging, labeling, etc., it shall deliver the necessary materials and tools for the activity. All such activities will be invoiced based on an hourly rate of € 25.

Invoicing shall be performed once per month at the end of the reporting period.

All prices described above are exclusive of VAT.

*By pressing the "ACCEPT" button, the person confirms that it has read all the clauses of the Agreement, including the appendices and any references thereto, that they are clear to it, that as a result of pressing the "ACCEPT" button it will acquire the status of USER and that it is entering into this Agreement under general terms and conditions, of its own free will, without being in extreme need or under threat, as well as that it has the ability and representative power to bind the entity (in the case of a legal entity) and is not subject to injunctive relief (in the case of an individual).*